

YOUR EXPERIENCE, A BETTER NEW YORK



Financial Coaching Corps



How does the program work?

This work is powered by a cadre of skilled volunteers, primarily retired professionals, who have completed a rigorous 30-hour training course. The volunteers serve one day per week working one-on-one with individuals to help them overcome financial difficulties and improve money management skills.

What is the Financial Coaching Corps?

In 2007, the Community Service Society of New York launched the Financial Coaching Corps (FCC) in order to address the need for financial education in impoverished urban areas.

The program trains volunteers, age 55 or older, to serve as financial coaches to support the financial stability of low-income individuals and families.

The volunteers are embedded in community-based agencies throughout New York City which allows the coaching of individuals who would otherwise not seek out coaching or related services.

FCC AT A GLANCE IN 2023

27 Volunteers

18 Community partners

555 People helped

968 Coaching sessions conducted

Join us! The Volunteer Experience

The program provides a needed service to the community while at the same time providing older adults with an opportunity to stay connected and to remain active serving in an interesting volunteer assignment—both of which have significant health benefits.

Requirements for FCC volunteers:

- ❑ Interest in **assisting low wage individuals, and**
- ❑ Interest in **learning about financial education.**
- ❑ Strong **communication, research & computer skills.**
- ❑ Ability to **work cooperatively** with social service staff.
- ❑ Must successfully **complete interview and training.**



**“Because of the work of the CSS
Financial Coaching Corps, so many
New Yorkers, like myself, have
learned how to better manage money
and have a better future.”**

**—NYC Council Speaker Corey
Johnson**

Partner with the FCC

By hosting a volunteer at your agency for a minimum of one day per week, you will be offering your clients access to individual coaching sessions that will increase their financial security and pave the way to a better future.

OUR PARTNERS:

- ACE Program for the Homeless
- Brooklyn Center for the Independence of the Disabled
- Brooklyn Family Justice Center
- Brooklyn Public Library Business and Career Center
- Catholic Charities - West Brighton
- Coalition for the Homeless - First Step
- College and Community Fellowship
- Emma's Torch
- Grace Institute
- Greenhope Services for Women
- Grow Brooklyn
- Henry Street Settlement
- Nontraditional Employment for Women
- Npower
- Project Renewal
- SAGE (Services & Advocacy for GLBT Elders)
- Staten Island Family Justice Center
- Stavros Niarchos Foundation Library (SNFL)

Questions? Contact

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